

Raising concerns with the Department for Education, NHSE/I and other stakeholders

Local Parent Carer Forums

- When forums become aware of significant matters (e.g. concerns, issues or good practice) they should first raise it with the local service (e.g. local authority, school, health commissioner or provider). This may enable the concern to be addressed quickly and efficiently. It also encourages open and transparent working relationships at a local level.
- If further escalation is required then forums should communicate matters to their regional DfE SEND adviser (a list of advisers is attached as appendix 2).
- At the same time they should inform their regional NNPCF steering group member (a list of NNPCF steering group members is attached as appendix 1)
- They may also want to share their experiences with other forums – they can do this through regional networks or the NNPCF closed facebook page.

NNPCF

- The NNPCF Steering Group will review experiences and identify common themes and issues and will present these to the team at the Department for Education and other interested parties (e.g. regional DCO / DMOs and regional NHS SEND leads, Ofsted).
- We will feedback our work to PCFs through our website, regional meetings and contacts and individual communications

Department for Education SEND Advisers

- Will explore any issues raised with them and will work with the local area, the parent carer forum and, if appropriate the NNPCF steering group member to resolve issues.
- They will feedback to the PCF and the NNPCF steering group member on key progress and activities.

Appendix 1



Tina Emery
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Appendix 2

E-mail contact is firstname.lastname@education.gov.uk

LA	Region	Link SEND Adviser	DfE Regional lead
Bedford Borough	EE	Brian Gale	Sharon Thornton
Cambridgeshire	EE	Brian Gale	Sharon Thornton
Central Bedfordshire	EE	Brian Gale	Sharon Thornton
Essex	EE	Brian Gale	Sharon Thornton
Hertfordshire	EE	Brian Gale	Sharon Thornton
Luton	EE	Brian Gale	Sharon Thornton
Norfolk	EE	Brian Gale	Sharon Thornton
Peterborough	EE	Brian Gale	Sharon Thornton
Southend-on-Sea	EE	André Imich	Sharon Thornton
Suffolk	EE	Brian Gale	Sharon Thornton
Thurrock	EE	Brian Gale	Sharon Thornton
Derby City	EM	Kevin Rowland	Sharon Thornton
Derbyshire	EM	Kevin Rowland	Sharon Thornton
Leicester City	EM	Kevin Rowland	Sharon Thornton
Leicestershire	EM	Kevin Rowland	Sharon Thornton
Lincolnshire	EM	Kevin Rowland	Sharon Thornton
Northamptonshire	EM	Kevin Rowland	Sharon Thornton
Nottingham City	EM	Kevin Rowland	Sharon Thornton
Nottinghamshire	EM	Kevin Rowland	Sharon Thornton
Rutland	EM	Kevin Rowland	Sharon Thornton
Barking and Dagenham	London	Debbie Orton	Heather Campbell (from 1/3/21)
Barnet	London	Brian Gale	Heather Campbell (from 1/3/21)
Bexley	London	Debbie Orton	Heather Campbell (from 1/3/21)
Brent	London	Pat Tate	Heather Campbell (from 1/3/21)
Bromley	London	Debbie Orton	Heather Campbell (from 1/3/21)
Camden	London	Brian Gale	Heather Campbell (from 1/3/21)
City of London	London	Debbie Orton	Heather Campbell (from 1/3/21)
Croydon	London	Debbie Orton	Heather Campbell (from 1/3/21)
Ealing	London	Debbie Orton	Heather Campbell (from 1/3/21)
Enfield	London	Pat Tate	Heather Campbell (from 1/3/21)
Greenwich	London	Debbie Orton	Heather Campbell (from 1/3/21)
Hackney	London	Debbie Orton	Heather Campbell (from 1/3/21)
Hammersmith and Fulham	London	Debbie Orton	Heather Campbell (from 1/3/21)
Haringey	London	Debbie Orton	Heather Campbell (from 1/3/21)
Harrow	London	Debbie Orton	Heather Campbell (from 1/3/21)
Havering	London	Debbie Orton	Heather Campbell (from 1/3/21)
Hillingdon	London	Pat Tate	Heather Campbell (from 1/3/21)
Hounslow	London	Pat Tate	Heather Campbell (from 1/3/21)
Islington	London	Brian Gale	Heather Campbell (from 1/3/21)
Kensington and Chelsea	London	Debbie Orton	Heather Campbell (from 1/3/21)
Kingston upon Thames	London	Brian Gale	Heather Campbell (from 1/3/21)
Lambeth	London	Debbie Orton	Heather Campbell (from 1/3/21)
Lewisham	London	Debbie Orton	Heather Campbell (from 1/3/21)
Merton	London	Debbie Orton	Heather Campbell (from 1/3/21)
Newham	London	Debbie Orton	Heather Campbell (from 1/3/21)
Redbridge	London	Debbie Orton	Heather Campbell (from 1/3/21)
Richmond upon Thames	London	Brian Gale	Heather Campbell (from 1/3/21)
Southwark	London	Debbie Orton	Heather Campbell (from 1/3/21)
Sutton	London	Debbie Orton	Heather Campbell (from 1/3/21)
Tower Hamlets	London	Debbie Orton	Heather Campbell (from 1/3/21)
Waltham Forest	London	Brian Gale	Heather Campbell (from 1/3/21)
Wandsworth	London	Pat Tate	Heather Campbell (from 1/3/21)
Westminster	London	Debbie Orton	Heather Campbell (from 1/3/21)

Darlington	NE	Cath Hitchen	Sophie Jones
Durham	NE	Cath Hitchen	Sophie Jones
Gateshead	NE	Cath Hitchen	Sophie Jones
Hartlepool	NE	Cath Hitchen	Sophie Jones
Middlesbrough	NE	Cath Hitchen	Sophie Jones
Newcastle upon Tyne	NE	Cath Hitchen	Sophie Jones
North Tyneside	NE	Cath Hitchen	Sophie Jones
Northumberland	NE	Cath Hitchen	Sophie Jones
Redcar and Cleveland	NE	Cath Hitchen	Sophie Jones
South Tyneside	NE	Cath Hitchen	Sophie Jones
Stockton-on-Tees	NE	Cath Hitchen	Sophie Jones
Sunderland	NE	Cath Hitchen	Sophie Jones
Blackburn with Darwen	NW	Jess Haslam	Gareth Llewlynn
Blackpool	NW	Jess Haslam	Gareth Llewlynn
Bolton	NW	Jess Haslam	Gareth Llewlynn
Bury	NW	Jess Haslam	Gareth Llewlynn
Cheshire East	NW	Jess Haslam	Gareth Llewlynn
Cheshire West and Chester	NW	Jess Haslam	Gareth Llewlynn
Cumbria	NW	Cath Hitchen	Gareth Llewlynn
Halton	NW	Jess Haslam	Gareth Llewlynn
Knowsley	NW	Jess Haslam	Gareth Llewlynn
Lancashire	NW	Cath Hitchen	Gareth Llewlynn
Liverpool	NW	Jess Haslam	Gareth Llewlynn
Manchester	NW	Jess Haslam	Gareth Llewlynn
Oldham	NW	Jess Haslam	Gareth Llewlynn
Rochdale	NW	Jess Haslam	Gareth Llewlynn
Salford	NW	Jess Haslam	Gareth Llewlynn
Sefton	NW	Cath Hitchen	Gareth Llewlynn
St. Helens	NW	Jess Haslam	Gareth Llewlynn
Stockport	NW	Jess Haslam	Gareth Llewlynn
Tameside	NW	Jess Haslam	Gareth Llewlynn
Trafford	NW	Jess Haslam	Gareth Llewlynn
Warrington	NW	Jess Haslam	Gareth Llewlynn
Wigan	NW	Jess Haslam	Gareth Llewlynn
Wirral	NW	Jess Haslam	Gareth Llewlynn
Bracknell Forest	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Brighton and Hove	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Buckinghamshire	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
East Sussex	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Hampshire	SE	André Imich	Heather Campbell (from 1/3/21)
Isle of Wight	SE	André Imich	Heather Campbell (from 1/3/21)
Kent	SE	Debbie Orton	Heather Campbell (from 1/3/21)
Medway	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Milton Keynes	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Oxfordshire	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Portsmouth	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Reading	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Slough	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Southampton	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Surrey	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
West Berkshire	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
West Sussex	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Windsor and Maidenhead	SE	Liz Flaherty	Heather Campbell (from 1/3/21)
Wokingham	SE	Liz Flaherty	Heather Campbell (from 1/3/21)

Bath and North East Somerset	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Bournemouth, Poole and Christchurch	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Bristol, City of	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Cornwall	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Devon	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Dorset	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Gloucestershire	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Isles of Scilly	SW	Keith Thompson	Heather Campbell (from 1/3/21)
North Somerset	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Plymouth	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Somerset	SW	Keith Thompson	Heather Campbell (from 1/3/21)
South Gloucestershire	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Swindon	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Torbay	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Wiltshire	SW	Keith Thompson	Heather Campbell (from 1/3/21)
Birmingham	WM	Pat Tate	Sharon Thornton
Coventry	WM	Pat Tate	Sharon Thornton
Dudley	WM	Pat Tate	Sharon Thornton
Herefordshire	WM	Pat Tate	Sharon Thornton
Sandwell	WM	Pat Tate	Sharon Thornton
Shropshire	WM	Pat Tate	Sharon Thornton
Solihull	WM	Pat Tate	Sharon Thornton
Staffordshire	WM	Pat Tate	Sharon Thornton
Stoke-on-Trent	WM	Pat Tate	Sharon Thornton
Telford and Wrekin	WM	Pat Tate	Sharon Thornton
Walsall	WM	Pat Tate	Sharon Thornton
Warwickshire	WM	Kevin Rowland	Sharon Thornton
Wolverhampton	WM	Pat Tate	Sharon Thornton
Worcestershire	WM	Pat Tate	Sharon Thornton
Barnsley	YH	Elaine Baulcombe	Sophie Jones
Bradford	YH	Elaine Baulcombe	Sophie Jones
Calderdale	YH	Elaine Baulcombe	Sophie Jones
Doncaster	YH	Elaine Baulcombe	Sophie Jones
East Riding of Yorkshire	YH	Elaine Baulcombe	Sophie Jones
Hull, Kingston Upon	YH	Elaine Baulcombe	Sophie Jones
Kirklees	YH	Elaine Baulcombe	Sophie Jones
Leeds	YH	Elaine Baulcombe	Sophie Jones
North East Lincolnshire	YH	Elaine Baulcombe	Sophie Jones
North Lincolnshire	YH	Elaine Baulcombe	Sophie Jones
North Yorkshire	YH	Elaine Baulcombe	Sophie Jones
Rotherham	YH	Elaine Baulcombe	Sophie Jones
Sheffield	YH	Elaine Baulcombe	Sophie Jones
Wakefield	YH	Elaine Baulcombe	Sophie Jones
York	YH	Elaine Baulcombe	Sophie Jones